



## Terms and Conditions

**This Agreement sets out the terms and conditions concerning our work together**

- 1. Working together:** Therapy is a collaborative process and we agree to work together to address the issues presented by you. My role is to assist you to make the changes you seek and it is your responsibility to complete any tasks to bring about the changes. Because of the individual nature of this work, no guarantees of a cure can be given.
- 2. Medical care:** These sessions do not replace medical care but are complimentary to it. It is recommended that you continue to see a licensed healthcare professional for any physical or psychological ailments you have. I am unable to diagnosis or treat conditions, prescribe or interfere with or perform medical treatment.
- 3. Recommendations:** All supplements, herbs, dietary changes or techniques discussed are suggestions not prescriptions. It is your responsibility to make your own health choices and monitor and take responsibility for any adverse effects or consequences resulting from the use of these suggestions. You are advised to consult a licensed medical professional about any health concerns, before starting a new health program.
- 4. Payment:** Sessions are charged at £130 per session with additional time charged at £20 for 15 mins. Past Life Regression/QHHT sessions are charged at £300 regardless of the session length. Paypal is to only be used by international clients. There is an additional fee of £6 to cover my cost for using Paypal.

**How to Pay: Please bring cash on the day or pay by BACS in advance to:**

- 5. Packages:** Session packages are non-refundable and non-transferable and expire within 2 years from the date of purchase. Payment must be made prior to the first session.
- 6. Cancellation and appointment changes:** Please provide at least 48 hours notice if you need to cancel or reschedule your appointment. If less than 48 hours notice is given, the client is liable for the full session fee if I cannot fill your appointment.
- 7. Feedback:** I welcome feedback at any time during, after or in-between our sessions.
- 8. Privacy Notice:** I take your privacy seriously and will only use your personal information to administer and provide the services and products you have requested from me. All information collected during the sessions is protected. The only exception is where I have a legal requirement to disclose information or where not to disclose it could cause harm or danger to you, me or another. Under the GDPR regulations I am the data controller (Candice Luper, Worley Road, St. Albans, AL35NS) and I am legally obliged to tell you how I will use your data.
  - I retain this intake form and any notes from our sessions so as to effectively deliver my services and track our work together. These records are kept in line with professional guidelines for 8 years.
  - I retain financial records for HMRC and invoicing purposes.
  - To provide evidence of clients to my accrediting body should this be required (name, email, dates worked together). They also have privacy policies in place.
  - I use your details to send you newsletters and emails relevant to your treatments and wellbeing. You may unsubscribe or ask to be removed at any time. This data is held via a third-party mailing provider (e.g. Mailchimp) who also has a privacy notice.

I have gained this information from you directly and through no other means unless you have asked me to discuss you with a third party. Your information is never shared without your consent and you have the right to request to see your data or have it removed at any time.

**Please write your name and date below to confirm that you agree with the Terms and Conditions and the Privacy Notice.**

Name (Client):

Date: